



Accommodation Name: UKI Guesthouse
Street Address: 1453 Kyogle Rd
Free Call:
Phone: 02 6679 5777
Fax: 02 6679 5777
Email: info@ukiguesthouse.com.au
Website: www.ukiguesthouse.com.au

TTY:

SMS:

Number of Accessible Rooms/Units: 4

The following information has been provided by the property and outlines the Accessible facilities available. AAA Tourism acts as a collection point for this information, however does not inspect the property to verify the information provided. For more specific information, please contact the property directly.

Bathrooms

- level entry or ramp access is provided through the entry door
- an entry door with a minimum width of 800mm or wider when open is provided
- a minimum clear circulation space of 2500 x 1900mm is provided
- grab rails installed within reach of the toilet, at the back and side at a height of 800 – 810mm are provided
- a minimum space of 950mm beside the toilet is provided
- a shower area is on a level floor surface free of any step, hob or sliding door track
- minimum 1100 x 1160 floor space inside the shower and a minimum 1400 x 1400 outside is provided
- shower fittings that can be accessed from a seated position are provided
- a shower chair or seat is provided
- lever or sensor operated taps are provided
- leg clearance underneath the hand basin is provided
- a mirror that can be used from a seated position is provided
- an emergency assistance button is provided



Bedrooms

- level entry or ramp access is provided through the entry door
- an entry door with a minimum width of 800mm or wider when open is provided
- minimum space of 2070mm x 1540mm to manoeuvre a wheelchair easily around all areas of the room is provided
- choices of bed types e.g. single, double are provided
- movable furniture, including beds to provide space for a transfer hoist if required is provided
- remote controls for appliances e.g. TV, Video, DVD, air conditioner, lights etc are provided
- light switches within reach of the bed are provided
- clothes hanging rails at a low height are provided
- a storage area for mobility aids is provided
- a talking or large print alarm clock is provided
- a large print room service menu is provided

Booking and Communication Systems

- an accessible website is available for on line bookings
- Email is available for bookings
- telephone bookings are available

Car Parking

- A designated accessible car parking bay is provided close to the entry with a minimum width of 3200mm and minimum overhead clearance of 2500mm.

Conference and Meeting areas

- accessible car parking is provided near the entry
- clear concise, large print signage is located at the entry
- level entry or ramp access is provided through the entry door
- D or lever style door handles are installed at a height of 900 -1100mm
- an entry door with a minimum opening width of 800mm or wider when open is provided
- movable furniture, including chairs and tables to for easy access are provided
- chairs with backs and armrests are provided
- tables that can accommodate a person sitting in a wheelchair are provided
- tea and coffee making facilities that can be accessed from a seated position are provided
- remote controls for appliances e.g. TV, Video, DVD, presentation screen, air conditioner, lights etc are provided



- adjacent accessible 'break out' room for smaller groups are available
- direct access to an accessible toilet is provided

Guest Services

- meals can be delivered to guest rooms
- wheelchairs are available for loan
- hire of scooters or wheelchairs can be arranged
- deliveries from the local pharmacy can be arranged
- accessible transport to/from airports can be arranged

Information Systems

- Braille and tactile signage is provided at key locations
- staff with sign language skills are available
- clear concise signage is provided
- signage in large print is provided
- brochures in large print are available

Lounges

- level entry or ramp access is provided through entry door
- D or lever style door handles are installed at a height of 900 -1100mm
- an entry door with a minimum width of 800mm or wider when open is provided
- movable furniture, including chairs and tables to provide easy access are provided
- chairs with backs and armrests are provided
- remote controls for appliances e.g. TV, Video, DVD, presentation screen, air conditioner, lights etc are provided
- direct access to an accessible toilet is provided
- wireless internet points are available
- wheelchair access to a computer terminal is provided
- large print settings on a computer is available

Outdoor Access

- barbecues
- swimming pool
- seating (with backs and armrests)



- shade and shelter
- recreation areas
- accessible toilets

Pathways to Entries

- the reception area
- accessible guest room
- any outdoor dining area
- any conference and meeting areas

Principal Entry Points

- level step free entry or ramp access is provided through entry door
- D or lever style door handles are installed at a height of 900 -1100mm
- minimum 800mm width doorways are provided
- clear, concise signage is provided

Restaurants

- level entry or ramp access through entry door is provided
- D or lever style door handles are installed at a height of 900 -1100mm
- an entry door with a minimum width of 800mm or wider when open is provided
- clear manoeuvring space for a person using a mobility aid is provided
- an accessible buzzer on service counter is available
- movable furniture, including chairs with back and armrests are provided
- large print menus are provided on tables
- table service for ordering is available

Safety and Emergency

- information regarding emergency procedures is provided in each guest room in large print.
- fire extinguishers and fire blankets are installed at a height that can be accessed from a seated position.
- visible and audible alarms are provided in each room
- emergency management procedures are developed that consider the needs of people with a range of disabilities.



Signage

- clear concise information on signage is provided in large print
- Braille and tactile elements are included on key directional signage

Staff Assistance

- moving luggage
- giving directions to tourist attractions
- tour bookings
- accessing email

Swimming Pools and Spas

- ramp or beach entry to the pool is provided
- handrails are installed at entry points to pool
- seating with shade is provided
- accessible child proof gate is installed

Disclaimer:

AAA Tourism relies on the information provided by the property and accepts no responsibility for any inaccuracies in this information. You are advised to contact the property directly to ensure the facilities are suitable for your needs. Although this report provides a broad range of accessibility information, it does not constitute full requirements set out under the AS 1428.